

The North Texas Municipal Water District (NTMWD) will conduct its **annual maintenance on the water distribution system for a 28-day period, beginning March 6 – April 3, 2023**. The temporary change in disinfectant is a common water system maintenance practice among water providers in states with warmer climates. The NTMWD has performed the annual maintenance for over 10 years. The maintenance is necessary to help maintain the water distribution system and to provide a high level of water quality year-round. During the annual maintenance, ammonia is temporarily suspended from the treatment process and disinfects the water with only chlorine. Chlorine levels in the water are consistent with year-round operations; however, the discontinuation of ammonia can make the presence of chlorine more noticeable. Consumers who are sensitive to disinfectant changes in drinking water or patients of renal facilities might notice a change in the water and can cause problems to persons dependent on dialysis machines. Facilities such as hospitals, dialysis centers, manufacturing companies, and fish and amphibian sellers/owners should be familiar how water disinfected with chloramine and chlorine may impact their operations.

The City of Frisco's water system has a "superior" rating with the Texas Commission on Environmental Quality (TCEQ). Water quality is not affected during the temporary change in disinfectant and remains safe to drink.

Visit the NTMWD website for more information.

[NTMWD Temporary Change in Disinfectant](#)

The City of Frisco will continue water testing before, during and after the annual maintenance. View the reports on the City's website.

[City of Frisco Water Quality Reports](#)

If you have any questions, please feel free to contact the [City of Frisco Public Works Department](#) or the [NTMWD](#).

Regards,

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